

Dear Michele, (also Mr. Arsenault)

I saw this piece in the "Detroit News" about a month or so ago and I can't tell you how pleased we were to see that the windows we purchased from your company, Simontex, were rated "highest in customer satisfaction etc." for 4 years in a row. I decided to send a copy to you in case you had not seen it. We couldn't be more pleased with our new windows and we wouldn't hesitate to recommend your company to anyone. (We have to replace five more windows and will be doing so before summer begins in earnest)

I'm so very glad we took our daughter-in-law's advice and called you.

Sincerely,  
2 very satisfied customers  
Ed and Mary Curlett