

November 10, 2014

Lapeer Awning and Window Company.
1919 N. Lapeer Road
Lapeer, MI 48446

At: Owner and General Manager

Dear Sir or Madam:

I am writing this letter to make sure your company is aware of the great job your installer does and the way he represents your company.

On Saturday, November 8th we had the windows installed that we had purchased from your company. Over the many years we have owned our home we have had various repairs completed from time to time. None have done a better job or have been more professional than your installer, Dave.

I am writing to make sure the work he is properly recognized. It was a cold rainy day on Saturday, yet Dave did the work in a professional and very courteous manner.

Because of the age of our home and deterioration he ran into difficulties I am sure he did not expect. Despite that and the weather he did his job without once complaining. I do not know if your windows are better than anyone else, but I do know that no one could have done a better job.

Hopefully you recognize the fact that you have an excellent representative for your company. Please let him know his efforts were appreciated.

Sincerely



Richard Sutliff
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Grand Blanc, MI 48439
810 348 1429